



## **MUSEUM CAFÉ TEAM MEMBER – F/T**

The Witte Museum is where Nature, Science and Culture meet, through the lens of Texas Deep Time and the themes of Land, Sky, and Water. The Witte is the only museum that focuses on Millions, Thousands and Hundreds of years in what we now call Texas. The Witte inspires people to shape the Future of Texas through transformative and relevant experiences in engaging exhibitions and programs. Founded in 1926, the Witte is located along the San Antonio River and has recently renovated and expanded the entire museum campus.

### **POSITION SUMMARY**

The Tremblay Family Café is seeking a highly energetic individual who is passionate about enhancing the visitor experience. This position is responsible for excellent customer service to the Museum visitors and always portrays a positive and professional image. The Museum Café Team Member will also promote the Museum's mission, exhibits, programs and special events. As a representative of the Museum, the Museum Café Team Member will maintain the highest level of courtesy and service to our visitors.

### **RESPONSIBILITIES**

- Provide courteous, helpful customer service within established café standards and throughout the Museum
- Assist customers with purchase selections; respond to customer requests and inquiries with thorough knowledge of the history and significance of each item
- Be attentive of daily activities throughout the Museum, memberships, and other information to assist visitors with their Museum experience
- Prepare café for daily opening and closing in a safe and efficient manner, following and exceeding all state and local Department of Health & Safety guidelines
- Ensure the café is fully stocked and remains in a condition that is visually inspiring
- Accurately carry out all Point of Sale (POS) transactions to maintain the integrity of the inventory; maintain a neat and orderly POS station
- Prepare, package, and merchandise fresh food items according to highest level of standards and quality, following standardized procedures and recipes

### **EDUCATION**

- Required: High School Diploma or GED

### **EXPERIENCE AND SKILLS**

- Experience operating computerized POS system, at least 6 months
- Must be an energetic, enthusiastic individual with the ability to complete job assignments with minimal supervision
- Must be self-motivated, detail-oriented, possess excellent people skills and be guest driven
- Ability to work independently and as a team member
- Required: Food Handler's License
- Preferred: Interest in South Texas History, Science and Water Resources

### **PHYSICAL REQUIREMENTS**

- Must be in good physical condition, able to move moderately heavy objects (35lbs.), bend, stoop, walk, climb stairs, stand, and sit for extended periods of time
- Available to work café schedule, including evenings, weekends, and holidays as required

The Witte Museum is an equal opportunity employer.

Closing date: Open until filled

Résumé and Cover Letter may be emailed to: [humanresources@wittemuseum.org](mailto:humanresources@wittemuseum.org)